

# NAHUM PIÑA

IT TECHNICIAN

## CONTACT

- ✉ [nahum16pina@gmail.com](mailto:nahum16pina@gmail.com)
- ☎ 951-350-6440
- 📍 San Jacinto, 92583
- 🌐 [nahumpina.com](http://nahumpina.com)
- 🌐 [linkedin.com/in/nahumpina/](https://www.linkedin.com/in/nahumpina/)

## EDUCATION

2025 - 2026

CALIFORNIA BAPTIST UNIVERSITY

- Master of Science in Information Technology Management

2022 - 2025

CALIFORNIA BAPTIST UNIVERSITY

- Bachelor of Computer Science
- GPA: 3.89

## SKILLS

- Network troubleshooting
- Help desk operations
- Hardware installation
- System Administration
- Microsoft Windows and Office
- Data recovery
- Automation

## LANGUAGES

- English (Fluent)
- Spanish (Fluent)

## SUMMARY

Information technology professional with a proven track record in system maintenance and technical support. Known for high standards and delivering results through effective team collaboration and adaptability. Expertise in network configuration, system diagnostics, and customer service.

## WORK HISTORY

**Talley Metal Fabrication**

2023 - PRESENT

IT Technician

- Improved IT workflow efficiency by reducing task completion time by 30% through automation
- Research new software, hardware, and implementations to reduce costs by \$7,000
- Mitigated the effects of a ransomware attack by effectively planning and using backups
- Deploy new hardware, including computers, switches, cameras, phones, and printers
- Maintain Microsoft products, such as SharePoint, OneDrive, and Office, and manage licensing

**California Baptist University**

2023 - 2024

Computer Science Tutor

- Facilitated student understanding of efficient Java programming for a course offered on campus
- Provided virtual and in-person tutoring sessions to cater to each student's needs
- Instructed students using visual and verbal aids, allowing them to formulate solutions on their own

## VOLUNTEERING AND LEADERSHIP

**Association for Computing Machinery**

2023 - 2025

California Baptist University

- Led a group of eight students to compete in the Collegiate Cyber Defence Competition and Hivestorm
- Improved overall competition performance by 40%
- Organized weekly meetings with club members to learn about cybersecurity and networks
- Developed an internal network for students to interact, practice, and experiment

**Worship Group Member**

2017 - PRESENT

Primera Iglesia Bautista de Lakeview

## AWARDS

- Computer and Data Science Award (2025)
- Alpha Chi Honor Society (2024)
- Hispanic Scholarship Fund Scholar (2022)